

ANTONELLA EKOBAB AKROMAH

MY OBJECTIVE

I am a highly motivated and hardworking individual, currently studying Computer Science at University after achieving excellent grades in my A-levels and GCSEs. I am actively seeking hands-on experience or a permanent role in the IT field, particularly as a Full Stack Developer, however due to my genuine passion for the industry, I am eager to apply my skills outside of my goal and learn new skills as a result .

SKILLS

My main skills are:

- Good time management
- Can work independently or in groups easily.
- Quick learner
- Customer service skills
- Work well under pressure
- *Fluent in Three languages:*
 - ✓ Nzema
 - ✓ Italian
 - ✓ English
- *Further Knowledge of Two languages*
 - ✓ Twi
 - ✓ Spanish

TECHNICAL SKILLS

HTML
CSS
JavaScript
PHP
Python
Java
SQL

EXPERIENCE

• IT Support Technician

GAIA, IT SUPPORT, Browells Ln, Feltham TW13 7EF (Work experience)

- ✓ Updating and configuring laptops.
- ✓ Solving software issues.
- ✓ Dealing with Hardware issues such as replacing wirings like ethernet cables.
- ✓ Attending to queries as they arose.

Developed Skills:

Working under pressure on short deadlines.

• Customer Assistant

BOOTS PHARMACY, 98 Harlington Rd, Feltham, TW140JJ

(Work experience)

- ✓ Stocking and replenishing shelves.
- ✓ Double-checking medicines and quantities.
- ✓ Customer service.

Developed Skills:

Patience when dealing with challenging customers.

- ✓ Problem-solving.
- ✓ Being organized and punctual.
- ✓ Follow Precise Instructions .

• Volunteer Welfare Staff – LDC Construction Project

Jehovah's Witnesses, Hounslow Kingdom Hall

- ✓ Assisted in welfare operations during the Local Design/Construction (LDC) rebuilding project.
- ✓ Supported catering services by preparing and serving food and drinks.
- ✓ Maintained cleanliness of facilities, including dining and kitchen areas.
- ✓ Ensured smooth operations by organizing supplies and assisting team members.
- ✓ **Developed Skills:**
- ✓ Teamwork and collaboration in a fast-paced environment.
- ✓ Responsibility and leadership in overseeing welfare duties.
- ✓ Adaptability and strong work ethic while supporting community-based projects.
- ✓ Commitment to health, safety, and hygiene standards.

EDUCATION

BSC (HONS) COMPUTING WITH FOUNDATION PATHWAYS — FIRST CLASS HONOURS
ARDEN UNIVERSITY, EALING | FEB 2021 – JUNE 2025

LEVEL 3 QUALIFICATIONS

- BTEC COMPUTER SCIENCE, LEVEL 3 | LOGIC STUDIO SCHOOL | XXXX
- BTEC BUSINESS STUDIES, LEVEL 3 | LOGIC STUDIO SCHOOL | XXXX

- **COMPTIA A+ 220-901 & 220-902**

A-LEVELS

- **COMPUTER SCIENCE | 2019**
- **SPANISH | 2019**

SHORT COURSES

- **INTRODUCTION TO JAVASCRIPT | CODE FIRST GIRLS / EDF TRADING**

GCSES

- **SPANISH (9), ITALIAN (9), SCIENCE (6/6), ENGLISH (5/6), MATHS (4), ART (4)**



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